BANGALORE ELECTRICITY SUPPLY COMPANY LIMITED

Volume-I

SECTION –GCC (GENERAL TERMS AND CONDITIONS)

ENQUIRY NO: CEE/ BMANZ/ SEE (O)/AEE-1/25-26/Enq No-2 Dt: 19.05.2025

1.0 In the interest of BESCOM services, the total requirement of **Gangmen on contract basis for a period of Six months to C,O&M sections of East Circle, in BMANZ, BESCOM,** may vary However such changes will be as per the provisions of KTPP Act..

2.0 Minimum Qualification and knowledge required for Manpower:

Sl No	Name of the Manpower	Minimum Qualification required	Name of the office	Nos
1.	Gangmen	7th Standard	O&M sections in the East Circle jurisdiction.	315
2.	i) They shall be ready to work after office hours. ii) Speaking, reading and writing in Kannada are must. iii) Should be within the age group of 18 to 35 years. iv) Should be mentally and physically fit.			

3.0 Duties:

a) Attending the LT line faults

b) Straightening of bent / leaned Poles.

c) Stringing of loose spans.

d) Erection of intermediate poles.

e) Fixing of guy sets and providing of earthing etc.

f) To follow all safety practices while on duty.

g) Trimming of tree branches touching to distribution lines

h) Any such works assigned by the sub-divisional head/section officer.

All the above mentioned work will be carried out under the supervision of the Assistant Executive Engineer/Assistant Engineer or Junior Engineer.

4.0 Responsibilities:

1) At any point of time the gang man is not supposed to climb **a live** pole / Distribution transformer center.

2) The Gangmen will ensure that proper instruction is obtained from the incharge officer before carrying out any work

3) The daily work log will be recorded using a log book.

4) The gangmen cannot leave the work place without the permission of the in-charge officer.

6) The Gangmen shall report to duty as per the instructions of Assistant Engineer or Junior Engineer.

7) The Gangmen should follow all the safety aspects while working.

5.0 Services Required by the BESCOM

5.1 The Contractor shall provide manpower services to the **C, O&M sections of East Circle, in BMANZ, BESCOM** premises as per the details given herein, or any other location as required by the BESCOM to be read with the Special Conditions of Contract and assignment Instructions and Schedule of Requirements.

5.2 The BESCOM shall pay the charges as agreed between the BESCOM and the Contractor as per the Contract Order/DWA. A schedule of charges shall be annexed to the Articles of Agreement after finalizing the amount at the conclusion of bidding process.

5.3 The Contractor shall provide manpower services in **C,O&M sections of East Circle, in BMANZ, BESCOM** premises to the entire satisfaction and it is the sole responsibility of the Contractor that the work is executed in all respects in accordance with the Contractor's obligations.

5.4 The agency shall meet all the medical expenses of outsource employees for which agency should have the medical/accident insurance policy for its employees.

6.0 Contractor's Obligations:

6.1 The Contractor shall provide manpower services at BESCOM premises as per Schedule of Work / Requirements which may be amended from time to time by the BESCOM during the Contractual period and it shall always form part and parcel of the Contract. The Contractor shall abide by such assignments as provided by the BESCOM from time to time.

6.2 The manpower so availed on contract basis can be reduced as depending on requirement duly giving notice of 15 Days by the company.

6.3 The Contractor shall provide manpower services through its uniformed and trained personnel for the performance of its services hereunder and these

personnel deployed shall be employees of the Contractor only and the BESCOM shall not in any manner be liable and all statutory liabilities (such as ESI & PF etc.) shall be paid by the Contractor.

6.4 The Contractor shall submit to BESCOM, the details of amount deposited on account of EPF and ESI in respect of the deployed personnel to the concerned authorities from time to time.

6.5 The Contractor shall produce to the BESCOM, the details of payments of statutory benefits like bonus, leave, relief etc. from time to time to its personnel.

6.6 The BESCOM shall have the right, within reason, to have any personnel taken off duty removed who is considered to be undesirable or otherwise and similarly the Contractor reserves right to remove the any personnel with prior intimation to the BESCOM, emergencies, exempted.

6.7 The Contractor shall cover his personnel for personal accident and death while performing the duty and the BESCOM shall have no liability and obligation in this regard.

6.8 The Contractor shall exercise adequate supervision to reasonably ensure proper performance of Manpower Services in accordance with Schedule of Requirements.

6.9 The Contractor shall issue identity cards / identification documents to all its employees who will be instructed by the Contractor to display the same.

6.10 **The personnel of the Contractor shall not be the employees of the BESCOM and they shall not claim any salary or allowances, compensation, damages or anything arising out of their employment/duty under this Contract. The Contractor shall make them known about this position in writing before deployment under this agreement**.

6.11 The Contractor shall also provide at his own cost all benefits statutory or otherwise to its employees and the BESCOM shall not have any liability whatsoever on this account. The Contractor shall also abide by and comply with the Labour laws, Workmen Compensation Act, EPF Laws, ESIC Laws, Income tax laws and Minimum Wages Laws, Contract Labour (Regulations Abolition Act) or any other law in force.

6.12 The Contractor shall cover all its personnel under the relevant laws of EPF, Labour, ESI etc. Proof of the same should be submitted by the Contractor quarterly.

6.13 The Contractor shall submit a copy of wages sheet showing monthly wages paid to its personnel.

6.14 Adequate supervision shall be provided to ensure correct performance of the services in accordance with the prevailing requirements agreed upon between the two parties.

6.15 All necessary reports and other information shall be supplied immediately as required and regular meetings will be held with the BESCOM.

6.16 The Contractor shall not employ any person below the age of 18 years old. Manpower so engaged shall be trained for providing services.

7.0 Contractor's Personnel:

7.1 The Contractor shall at all times ensure that it has sufficient, suitable and qualified personnel to supervise the BESCOM premises at the BESCOM Site and in sufficient number to undertake the responsibilities imposed upon the Contractor under the Contract and to provide full attention for executing the work thereof.

7.2 The Contractor shall submit its Organization Chart, showing therein the details of key personnel with their full contact details. The Contractor shall also keep informing the BESCOM of any change in its organization or its personnel

7.3 The personnel engaged by the Contractor shall be dressed in neat and clean uniform (including proper name badges).

8.0 Contractor's Liability:

8.1 The Contractor shall completely indemnify and hold harmless the BESCOM and its employees against any liability, claims, losses or damages sustained by it or them by reason of any breach of contract, wrongful act or negligence by the Contractor or any of its employees engaged in the provision of the manpower services to the BESCOM.

8.2 The BESCOM shall not be liable to pay in any way whatsoever and the BESCOM hereby expressly waives any right to, any loss, injury, damage, cost or expense of whatsoever nature directly or indirectly to the any compensation of any kind. Caused by or resulting from contractor or his men while on duty while indicating any compensation of any kind or in connection with any Act of Terrorism or any Biological or Chemical Contamination or any Nuclear Risks or resulting from or in connection with any loss, damage, destruction, distortion, erasure, corruption or alteration of Electronic Data from any cause whatsoever (including but not limited to Computer Virus)

unless such loss, damage, destruction, distortion, erasure, corruption or alteration of Electronic Data was due to the negligence or default of the Contractor or any of its employees engaged in the provision of manpower Services to the BESCOM.

8.3 The Contractor shall not Sub-Contract or Sub-let, transfer or assigns the contract or any other part thereof. In the event of the contractor contravening this condition, BESCOM shall be entitled to place the contract elsewhere on the contractors risk and cost, and the contractor shall be liable for any loss or damage, which the BESCOM may sustain in consequence or arising out of such replacing of the contract.

9.0 <u>BESCOM Obligations:</u>

9.1 Except as expressly otherwise provided, the BESCOM shall, at its own expense, provide timely all the required equipment and facilities at the location(s) where the manpower Services are to be provided required to enable Contractor's employees to carry out the Services.

9.2 The BESCOM shall comply with and fulfill the recommendations (if any), if deemed necessary by the BESCOM, made in writing by the Contractor in connection with the performance of the Services. The BESCOM shall notify the Contractor of any dishonest, wrongful or negligent acts or omissions of the Contractor's employees or agents in connection with the Services as soon as possible after the BESCOM becomes aware of them.

9.3 To enable the BESCOM to provide the manpower services, the BESCOM shall ensure that their Gangmen is available to provide such assistance.

9.4 The BESCOM shall not be under any obligation for providing empanelment to any of the personnel of the Contractor after the expiry of the contract. The BESCOM does not recognize any employee, employer's relationship with any of the workers of the Contractor.

9.5 The Contract agency, which is providing Manpower services will be purely on contract basis and not entitled to claim any permanent benefits from BESCOM.

9.6 The Contractor shall ensure satisfactory standards by his Gangmen posted as Manpower and any loss to BESCOM caused due to negligence of the personnel of contractor in duties, undesirable act, misbehavior and carelessness of its employees shall be borne by the Agency itself. In case if

the services are not up to the mark, such Person has to be replaced at the request of local officers by the Agency.

10.0 Agency shall take the responsibility of inspecting their employees on duty on regular basis by appointing supervisors. Agency shall inspect from time to time and ensure satisfactory performance of the employees provided.

11.0 The bidder shall quote the price not lesser than Prevailing "Labour/Minimum Wages Act ".

12.0 <u>Mode of payment</u>:

a. The successful bidder/agency shall submit pre-receipted bill in triplicate with certification from the officer in charge of the office where the services are being availed, duly countersigned by the concerned Division Executive Engineer, Elec., for satisfactory completion of the work for payment of remuneration of the Staff to **the Chief Engineer, El, C,O&M, BMANZ, BESCOM** before **7th** of the succeeding month. 100% payment on monthly basis will be made in RTGS mode after effecting applicable recoveries before 15th of the succeeding month.

b. It is mandatory that, the agency shall make the payment to its employees within **7th of the every month** irrespective of payment received from BESCOM. It is the responsibility of the bidder to produce previous month's ESI, PF contribution receipts and salary aquittance of the deployed staff along with the bill for payment. This shall be strictly adhered to before making payment.

13.0 The Agency shall arrange to pay EPF, ESI, and Service tax in respect of the persons deployed in BESCOM directly to the respective Government/Central Government Departments at prevailing rates from time to time be paid directly by the agency using their registered code. The concerned paid challans with applicable Certificates shall be furnished for verification to BESCOM along with the bills of succeeding month by Agency. Remittance of such amount is wholly the responsibility of the Agency.

14.0 The payment shall be restricted to the No. of Manpower services availed during that particular month as certified by the Assistant Executive Engineer of C, O&M of the Sub-Division, BESCOM.

15.0 Selected personnel shall be issued a laminated I.D. affixing latest photograph with details of Name, EPF & ESI Account numbers, designation, Name of the

Agency, date of appointment, any other details etc by the agency and should be strictly worn by individual Gangmen during office hours.

16.0 All provisions related as per the Acts noted below shall be provided to the employees by the Agency only and Agency shall provide all related benefits under these following workmen's act related to Labour law / Prevailing labour Laws

a. Minimum Wages Act, 1948.
b. Payment of Wages Act, 1936.
c. Contract Labour (Regulation and Abolition) Act, 1970.
d. Employees PF and Miscellaneous Provision Act, 1952.
e. Employees State Insurance Act, 1948.
f. Workmen's Compensation Act
g. Gratuity Act and related all Labourers Law and Rules pertaining to labourers.

Providing benefits as per above Laws to its employees is the responsibility of the contract Agency itself.

17.0 For the successful bidder the rate quoted by the firm is only applicable and shall be not entitled for any other charges.

18.0 The Successful bidder shall submit the Contract Labour Licence issued by the Labour department of G.O.K. within 45 days from the date of contract order.

19.0 **Agreement:** The successful bidder shall **furnish an agreement on Rs.500/- stamp paper in the prescribed format within 15 days from the date of LOI.** The Successful Bidder shall also furnish the details of Employees name, EPF/ESI Account No if available within fifteen days from the date of issuing of LOI. If ESI, EPF of agency's employees Account number is not available, the same shall be submitted to billing section within 45 days from the date of contract order, failing which the award will be cancelled and the bidder is liable to be blacklisted apart from forfeiting EMD.

20.0 The Successful Bidder shall submit the monthly bill in triplicate with authenticate seal and signature for payment.

21.0 In the event of an order the successful bidder shall furnish the following original documents/enclosures in duplicate for payment. Otherwise the bills are liable to be rejected.

a. Monthly Attendance Register

b. Attested copy of challan consisting details of EPF/ESI and GST paid during previous month to the respective Govt/Central authorities along with the Employees details.

c. Copy of EPF & ESI paid in the respective formats.

d. Copy of GST paid in the respective format(GSTR-1 and GSTR-3B).

e. Each year during the month of December, Rs 20/-from each staff has to be deducted towards labour welfare fund and a contribution of Rs.40/- (each) from the contract agency side has to be paid to Welfare commissioner Karnataka Labour Welfare Board, My sugar building Annex, 2nd Floor, J.C Road, Bangalore-2. The payment details pertaining to this has to be furnished in the next subsequent monthly bill.

22.0 The Manpower engaged by the firm will be the Employees of Contract Agency and under no circumstances they will be considered as employees of BESCOM.

23.0 In case of any accidents, injuries etc to the engaged Gangmen of the agency, compensation shall be payable to the next kith and Kin by the contract agency only and BESCOM is not responsible in any way.

24.0 The Contractor will comply with all the provisions regarding licensing, welfare and health, procedures, maintenance of various records and registers etc., as provided under the Contract Labour (Regulation & Abolition) Act 1970 and also under the order issued by the Government of Karnataka there under, and for its non-compliance, the Contractor shall be responsible for penalties levied by the appropriate authority under the Act. The Contractor shall also be liable to comply with all other Labour and Industrial Laws and such other Acts and Statutes (including Factories Act, Payment of Bonus Act, etc.,). Depositing of PF contribution as may be applicable is the responsibility of the Contractor at his own expenses and shall not be reimbursed by the BESCOM. Any default in compliance, the Contractor shall be held responsible.

25.0 The BESCOM shall not be liable to pay any allowance, salary or any other amount under any law in force for the Gangmen engaged by the Contractor. The BESCOM shall also be not liable for breach of any Labour Laws or any other Laws for the time being in force. The Contractor shall not be entitled to any other allowances or benefits which are not included in the contract.

26.0 In case the bidder subcontract the tender to other contract agency, such bidder will be rejected by giving 7 days notice. Any loss on account of such acts to BESCOM shall be borne entirely by the agency itself.

27.0 This contract is for a period of **Six Months** and **BESCOM may extend the contract for on the same terms and conditions, as per the KTPP provisions and if the performance is satisfactory**. In case of any unsatisfactory situations BESCOM has the right to cancel the order without giving any notice. Contract Agency and its employees have no right to disclose any Technical secrecy, Commercial secrecy and Social secrecy of BESCOM to others.

28.0 The Contract Agency shall agree to BESCOM regulations and shall arrange to effectively carry out the social and other responsibilities. Gangmen of service provider shall not misbehave with Consumer or BESCOM permanent employees or officers nor shall cause any loss to BESCOM property. For any such lapses the Contractor will be solely held responsible.

29.0 The Chief Engineer, (Ele.,) C,O&M, BMANZ, BESCOM, 5th floor, Beeja Bhavana, Bellary Road, Hebbal, Bangalore-560024 has full right to accept or reject the bid offer without assigning any reason.

30.0 **Dispute:** In the event of any dispute or difference arising under this contract agreement or that which may arise in future will be solved by taking recourse to mutual settlement failing which this shall refer the same to the Chief Engineer, (Ele.,) C,O&M, BMANZ, BESCOM, 5th floor, Beeja Bhavana, Bellary Road, Hebbal, Bangalore-560024 whose decision shall be final and binding on both the parties to this contract. Further any unsettled dispute will be subject to appropriate courts in BMANZ jurisdiction and In case of any dispute between the Contractor and the engaged personnel, BESCOM will not be a party and this has to be settled by the contractor himself at his own cost.

31.0 The personnel engaged by the firm will be the Employees of Contract Agency only and at any cost they will not be considered as employees of BESCOM.

32.0 Any default in compliance, the Contractor shall be held responsible.

33.0 The bidder shall quote the wages not lesser than as per Prevailing Labour Act / Minimum Wages Act .

34.0 The bidder shall quote the wages and service charges separately.

35.0 **Validity:** The validity of this offer shall not be less than **180 days** from the date of Bid opening. This shall be clearly stated in the Bid.

36.0 In case of unforeseen conditions the due date of opening of Bid is declared holiday, the Bid shall be opened on the next working day.

37.0 The BESCOM reserves the right to accept/reject any or all the Bid without assigning any reason whatsoever.

38.0 The rates quoted should be both in words and in figures and should be the same. There should not be any erasure or over writing in the quotations.

39.0 Whatever, may be the conditions of sales specified or indicated in the quotation, it is only the conditions indicated in the order and Bid notification that will be binding upon the BESCOM, and if the successful Bidder finds on receipt of the order his inability to accept any of the terms/conditions, he shall raise the issue specifically and get the matter clarified.

40.0 Contract Period: Period of Contract is for Six months from the date of Contract order/DWA.

41.0 <u>SECURITY DEPOSIT</u>:

41.1 The Security deposit **shall be paid within two weeks from the date of the contract order** /DWA or shall be along with the acknowledgement for having received the Contract order/DWA . The bidder shall pay Security Deposit against Performance in the form of Demand Draft equal to **5% of the total contract value** (Amount for total number of manpower engaged) payable to the Chief Engineer (Ele.,) C,O&M, BMANZ, BESCOM, 5th floor, Beeja Bhavana, Bellary Road, Hebbal, Bangalore-560024. In case of failure to furnish the required Security Deposit within the prescribed date, the Earnest Money Deposit will be forfeited and the contact order will be cancelled.

41.2 The service contract becomes effective from the date of the Contract order/DWA issued, which shall be valid for a period of Six Months. BESCOM shall have right to terminate this contract without any notice or reason, if the service is not satisfactory or any malpractice is noticed.

41.3 The mode of payment of Security Deposit is as follows:

i. If the amount of Security Deposit payable is Rs.10,000/- and less, the same shall be payable by Cash or Demand Draft.

ii. If the amount of Security Deposit payable is more than Rs.10,000/- shall be payable in the form of Bank Guarantee issued by any nationalized Banks.

41.4 In case the successful Bidder fails to furnish the required Security Deposit within the prescribed date, the Earnest Money Deposit will be forfeited and the Contract Order will also be cancelled.

41.5 The Security Deposit will be discharged without any interest at the end of successful completion of Contract period.

42.0 TERMINATION FOR CONTRACT :

BESCOM may, by written notice sent to the contractor, terminate the contract, in whole or in part at any time for its convenience. The notice of termination shall specify the termination is for BESCOM's convenience, the extent to which providing manpower services under the contract is terminated and the date upon which such termination is effective.

The contractor upon receipt of such notice shall discontinue the providing of manpower services on the date and to the extent specified in the notice, make all reasonable efforts to stop all further manpower services indicated to be terminated.

43.0 Termination of Contract: The Contract is liable to be terminated at the absolute discretion of BESCOM without assigning any reasons on the following grounds and the Security Deposit /EMD amount paid by the contractor will be forfeited.

a. The services to be found unsatisfactory.
b. Breach of any terms of the contract
c. If the agency fails to provide the services as per the agreed terms and on violation of any of the terms of the contract, the firm is liable to be blacklisted besides termination of the contract.
d. If the agency fails to remit the ESI&PF amount of its employees to the concerned authority.
e. If the agency fails to make payment to gangmen within the time specified above under clause 12.0
f. If found to have furnished misleading or false representations in statements and attachments submitted as proof of the qualifying requirement at a later date.

The decision of the company shall be final as regards the acceptability or otherwise of materials/equipment supplied/services provided.

44.0 PENALTY:

a. A penalty at the rate of ½% per week subject to a maximum of 10% of the remuneration payable will be deducted from the amount to be paid to the agency only when the sub-divisional officer certifies the shortage of manpower and countersigned by the EE, Division in the monthly bill.

b. If the agency fails to make payment to the deployed staff within **7th** of the succeeding month, penalty will be levied at the rate of Rs. 500/per day up to

15th and still exceeds shall be treated as breach of contract, accordingly contract will be terminated.

c. Any penalty to be levied only after approval from the Chief Engineer (Ele), BMANZ, BESCOM.

45.0 Risk and Cost Service: In the event, the Agency fails to execute the awarded work or is not able to deliver the work of quality or within the stipulated time period, BESCOM shall be at liberty to carry out pending activities or the total scope of contract through a Third Party and recover the expenses from the original agency. The Cancellation of Work contract may be either for whole or part of the Work contract, and will be at the BESCOM option. However, before such cancellation, the BESCOM shall give four weeks' notice to the agency for taking corrective action. In case, the service provider does not take necessary corrective action to BESCOM satisfaction, within the said period of four weeks, BESCOM shall be at liberty to terminate the Work contract in part or whole.

BESCOM may avail, upon such terms and in such manner, as it deems appropriate, services similar to those so terminated. The service provider shall be liable to the BESCOM for any losses, excess costs for such/similar services, provided that the service provider should continue the performance of the Work contract to the extent not terminated under the provisions of this clause. If in the opinion of BESCOM, the service provider shall not be able to correct the fault even after notice, and the BESCOM may terminate the Work contract at the risk and cost of the service provider.

Chief Engineer (Electy.,),
C,O&M, BMANZ,BESCOM
Bangalore.